

Chalet 3 Valleys

St Laurent de la Cote,
73440 St Martin de Belleville
FRANCE



USEFUL INFORMATION

We want you to have a wonderful holiday here at Chalet3Valleys. This is a guide intended to help you to plan and to enjoy your stay.

- a) Address: Chalet3Valleys, St Laurent de la Cote, 73440 St Martin de Belleville, France. Its on the D96 just 6km (about seven minutes) from the St Martin de Belleville resort, though there are dozens of other ski areas within an hours drive.
- b) Directions: These are available as a download from our web site to print or retain. We are also on Google! Search for Chalet3Valleys, from the options marked All, Images, Videos, Maps, - click on maps and you can have directions straight way from wherever you are.
- c) Telephone numbers: Mark & Janet can be contacted on +33 4 79 01 49 42 (landline) or +33 6 77 97 48 68 (mobile). It is better to call during daytime than to text. Call the emergency services by dialling 112
- d) Driving and Parking: Carry snow chains for your car, they are a legal requirement and essential when there is heavy snow. Preferably have snow tyres fitted on your vehicle, they make a huge difference to your ability to move around in the mountains and are more effective on wet roads and when the temperatures are low. Please also ensure that you park in the parking area outside the chalet only if the weather and road conditions permit, if not park in the communal parking next to the poubelle (bin hut) in the village. There is a right of way past the top chalet, then Nuit d'Amour then down the small road by Chalet Cayenne.
- e) Airport shuttles and transfers: We do not offer transfers from airports or train stations. It is possible to take public transport by bus or train from the airport. Taxis and private or shared transfers are available, some independent operators are listed:

Mountain Express - Simon MountainExpress.co.uk

Cool Runnings <https://www.coolrunnings.eu/>

Savoie transfers Savoietransferservices.com info@savoietransfers.com

<https://www.snowboundtransfers.co.uk/>

MountainSun Ltd [001273257008](tel:001273257008) Ext 2 reservations@mountainsunltd.com

Mountain Rides Clare@tignes.co.uk

Snowdrone transfers info@snow-drone.com UK 0232394978

Alpine Sherpa info@alpinesherpa.com

- c) Wifi: The chalet has free wifi throughout, the code will be provided upon arrival.
- a) Taxis: local taxis can be booked on the following numbers. Prestige SAM +33 (0) 6 61 24 00 62, Guignonnet Jean - 06 07 97 92 14, Alpes Savoie Taxi - +33 (0) 6 07 22 53 32, Hudry Maxime - 06 33 00 87 76, Hudry Thierry - 06 82 11 95 86 and Mountain Express Tel: 00 33 (0)4 79 22 38 94 and Mobile: 00 33 (0)6 19 17 26 00
- f) Fuel: Your rental includes the provision of electricity for heating and hot water. The property has a wood burning stove as a secondary form of heating. We supply logs

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(stacked on the balcony) and kindling (which is kept in the boxes under the TV). Please be careful near the wood burning stove, do not ever open the vents and only open the doors when you are in the same room – please be vigilant and warn children in particular of the heat. Please call us if you need ash disposal and we will be happy to undertake this in a safe manner as they retain sufficient heat to combust hours after the fire has apparently died out. When you leave just close the doors to the stove and we will do the ash removal safely to avoid an accidental fire.

- g) Shops: There is a small supermarket, a bakery, butchers, pharmacy and a laundry in St Martin. Larger stores are available in Moutiers. There are no shops within walking distance.
- h) Laundry: There is a laundry in St Martin that will undertake service washes. Also behind Super U on the Bozel road from Moutiers there is a small laundrette.
- i) Ski hire: Please ensure you reserve equipment well in advance. We have a link to Intersport on our website who offer unrivalled location and service, right next to the telecabine. If you book via the links on our website Intersport will provide a substantial automatic discount on their Internet prices.
- j) Instruction: Make an early reservation. We recommend New Gen whose excellent instructors consistently generate excellent feedback.
- k) Ski passes: see links on our web page to Sevabel who operate the lift passes for the three valleys with their partner Setam. Their office is near the telecabine beyond le Dahlia restaurant and bar, before the ESF office. It is clearly labelled.
- l) Insurance: Sevabel also offer insurance which is good value, carre neige which is a top up on standard travel insurance and covers recovery from anywhere on the mountains if anyone requires it.
- m) Childcare & nursery: There is a children's club 'PouPou' for little ones and we do have the numbers of qualified babysitters and nannies who will come to the chalet for the going rate - please reserve as early as possible to avoid disappointment.
- n) Emergencies: call the emergency services by dialling 112.
- o) Transport / pick-ups: For catered stays only and by prior arrangement we offer transport from the chalet to and from the first and last uplift. Our 4x4 minibus takes 8 passengers.
- p) Environment: please make the effort to recycle, preserve heat and switch off unnecessary lights.
- q) Feedback: tell us what we are doing right and tell us what we need to improve. Where immediate fixes are possible, we will do our very best.

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- r) Respect: The client is responsible for ensuring that all members of his/her party behave in a responsible manner in both relation to the property and being considerate to neighbours. Chalet3Valleys is in a traditional French village, your neighbours live there and their property and persons should be treated with courtesy.
- s) Refuse: must be bagged up and disposed of in the Poubelle – the covered hut is a communal village refuse area situated next to the hamlet's communal car parking spaces. Glass recycling facilities are available there, with fuller recycling facilities for cardboard & containers at Planvillard and at the car park for St Martin telecabine.
- t) Maintenance We do ask clients to report accidental breakages or repairs requires to us on +33 6 77 97 48 68 immediately. Faults or failure with any equipment within the property unreported by previous visitors should also be reported immediately in order that steps can be taken to remedy any problems. We aim to ensure that Chalet3Valleys is maintained to a high standard. In the event of a breakdown, a repair/replacement shall be found/fitted as soon as is possible.
- u) Wildlife: Due to the unspoilt location we regularly have visiting red deer, stags, black squirrels, solitary badgers, marmots, wild boar (no they are not dangerous unless you threaten them or their young!), Alpine cows with brown dewy eyes complete with bells around their neck in Spring, badgers, owls and extensive bird life– there are Golden Eagles nesting above the village on the point d'Aigle. Dress well and be patient you may well see them in the garden from the front terrace and at the windows facing that way.
- v) Slips: Please be careful, it sounds obvious but the snow and ice can be slippery try slip on ice spikes, yax trax or others (sold at Intersport) over your suitable outdoor shoes with good grips.
- w) Other Activities: You can enjoy a huge range of activities in the mountains from parapente, dog sledding, rafting, heli skiing, cross country, snowshoeing, sledging, guided walks, to more relaxing massages and spa treatments in house or elsewhere. Just ask and we will be happy to signpost these for you.
- x) Nordic sauna: is available for use on site for up to 6 people. If you require use please notify us, as we need advance warning to have the sauna warmed up and ready for your use, however it will only be available for one hour per day in the evenings. Children must be supervised as the stove has rocks that are exposed and near to red hot. If you need guidance on use, please do ask.
- y) Leaving: You must vacate the property by 1000hrs on the end date.
- z) Mark and Janet live in a self contained apartment with its own access. We have a well behaved and friendly mountain dog so please don't leave garden gates open.

Have a great holiday and one that you will want to remember.